COMMITTEE ON FINANCIAL SERVICES

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Subcommittee on Consumer Protection and Financial Institutions

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## Congress of the United States House of Representatives

**Washington, DC 20515**July 31, 2020

The Honorable Charles P. Rettig Commissioner Internal Revenue Service 1111 Constitution Avenue, NW Washington, DC 20224

Dear Commissioner Rettig,

As you are aware, Congress passed the CARES Act on March 27<sup>th</sup> in response to the economic fallout and health crisis caused by the COVID-19 pandemic. Through the CARES Act, funding was allocated in the form of Economic Impact Payments in order to help preserve the financial stability of all Americans.

As Congress continues to work to address the financial strains caused by the COVID-19 pandemic through a potential Phase 4 bill, some proposals under consideration include a second round of Economic Impact Payments. Should another round of Economic Impact Payments be included in a relief bill, it is important that the issues from the first round of payments are addressed and resolved. At this moment, hundreds of my constituents from a wide variety of demographics in the Sixth Congressional District of Kentucky still have not received their Economic Impact Payment or did not receive the correct amount.

Upon release of the Economic Impact Payments this past spring, it was not clear to many Americans how or when they would be receiving their payments. The online portal often times would not offer accurate information as to whether or not a recipient was eligible and the designated phone line for Economic Impact Payment questions did not help many constituents who had specific questions that could not be answered through the online question and answer page. In response to this, my staff continues to work diligently to provide answers to constituents in regards to these payments throughout this pandemic. However, even when submitting a congressional inquiry through the designated Economic Impact Payments email inbox for Congressional offices, my staff frequently receives only basic information already available on the IRS website which does little to address a constituent's specific issue.

I urge the IRS to address and resolve these above issues as it continues to disburse the Economic Impact Payments made available through the CARES Act. Should another round of Economic Impact Payments become available through a relief bill, additional incorrect or delayed payments could create more problems for those in already difficult economic situations.

Thank you for your work assisting Americans during these tough times. I appreciate your continued efforts to ensure that these issues are addressed so that my constituents can receive their Economic Impact Payments with more transparency and accuracy. I look forward to your timely reply.

Sincerely,

Member of Congress